

# SFM<sup>®</sup>

The Work Comp Experts

# Work Injury Hotline

## When someone's injured at work...



SFM Work Injury Hotline  
**855-675-3501**

1

### Injury occurs

The injury could have just happened, or just been noticed.



2

### Supervisor & employee call

Make the call even if the supervisor is unavailable.



3

### Talk to nurse

Tell the nurse what happened.



4

### Treatment recommendation

Learn the best course of treatment – from self-care to a clinic referral.



5

### Nurse sends report to SFM

SFM claims representative receives report and follows up, if needed.



### Advantages of nurse triage:

- Injured workers get care without unnecessary waiting and anxiety
- Supervisors are freed from making healthcare decisions

